Capita

One Insight for Education

What is Insight?

A web-based reporting platform that enables LAs to manage and publish reports, data and dashboards securely to internal and external stakeholders from within One Education.
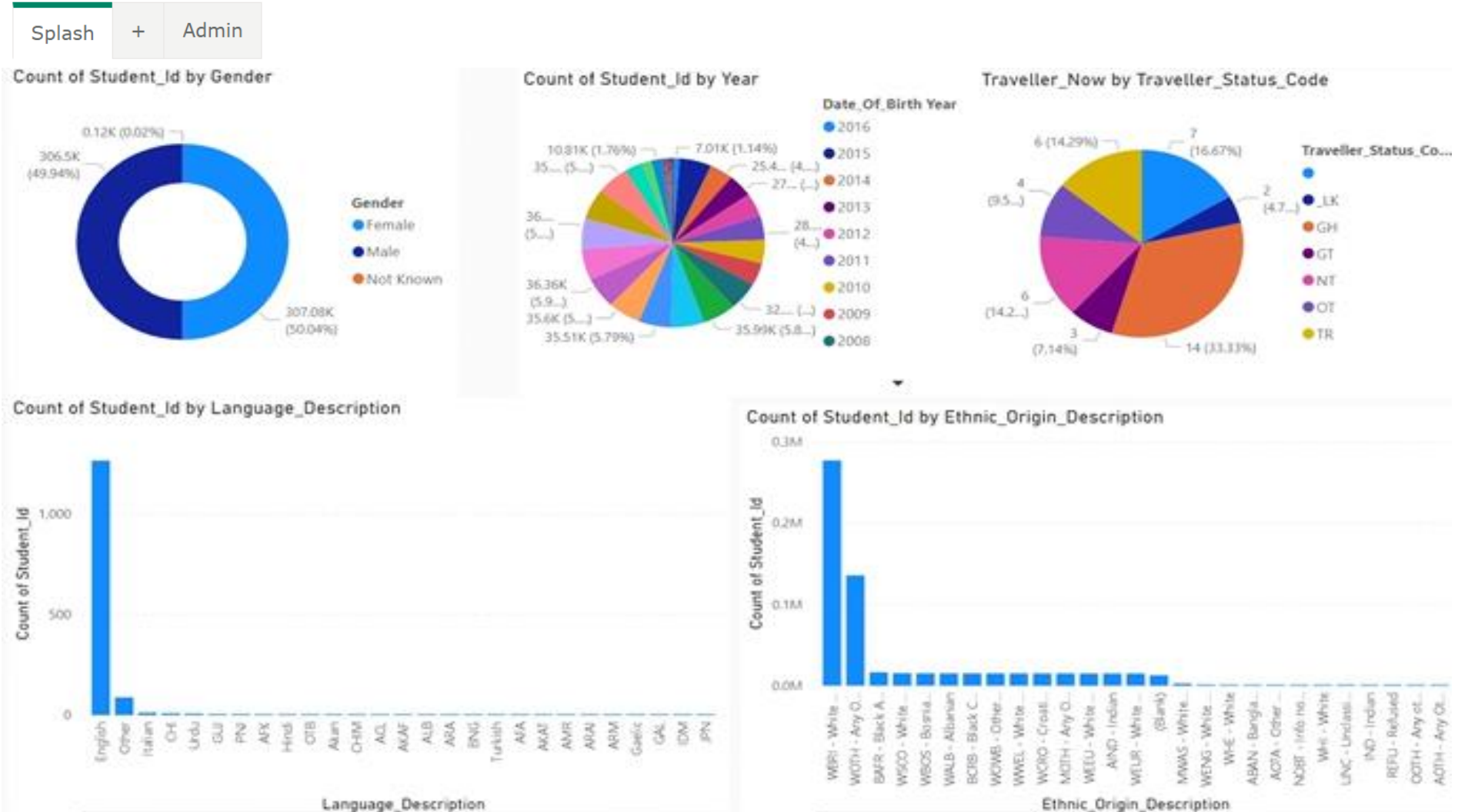
What is Insight?

Allows Microsoft SQL Server Reporting Services (SSRS) reports and dashboards to be shared.

Who can use Insight?

Local authority teams

Teams and professionals in schools and settings

What is Insight?

Uses the existing Provider Portal infrastructure available for school and setting access.

Customer feedback

"Schools are engaging and find it easy to use as part of Provider Portal."

"Schools prefer to self serve reports and dashboards at their convenience, and can now find out what is happening with their children much more easily."

*"The reduction of the overhead of preparing and sending updates to schools is a massive help."*

Customer feedback – how are LAs using Insight?

Being used to provide Admissions, B2B, Free School Meals, SEND information to schools and teams:

- On roll numbers and Free School Meal lists – newly eligible, full lists etc.

- SEND tracker reporting – annual reviews due, priority families teams can check attendance online.

- School admissions - on/off roll changes, in year tracker dashboards.

- Current school contacts to ensure information is up-to-date.

- Conflict management - B2B rejections/missing addresses.

How can Insight help you?

Examples of Insight reports in LAs: SEND, FSM and Support dashboard:
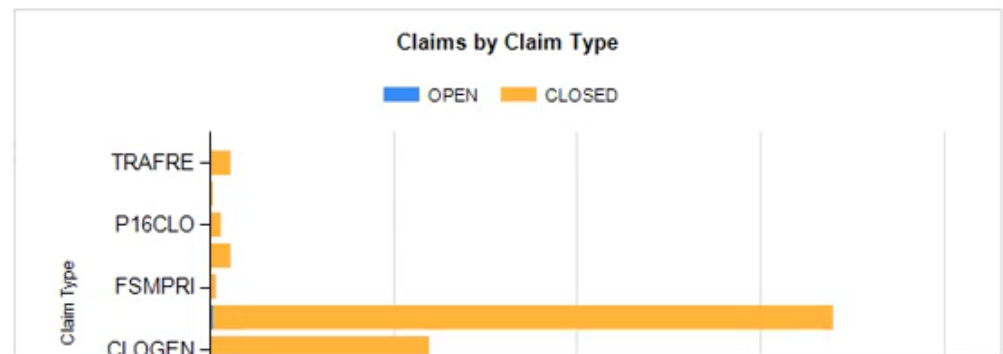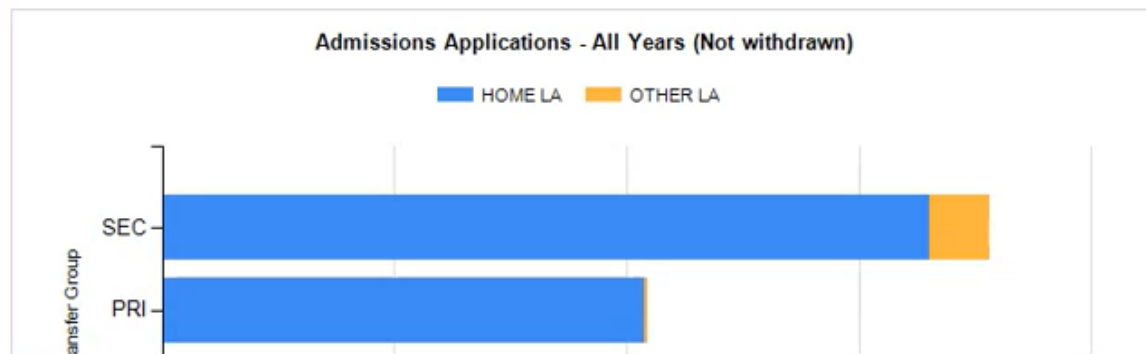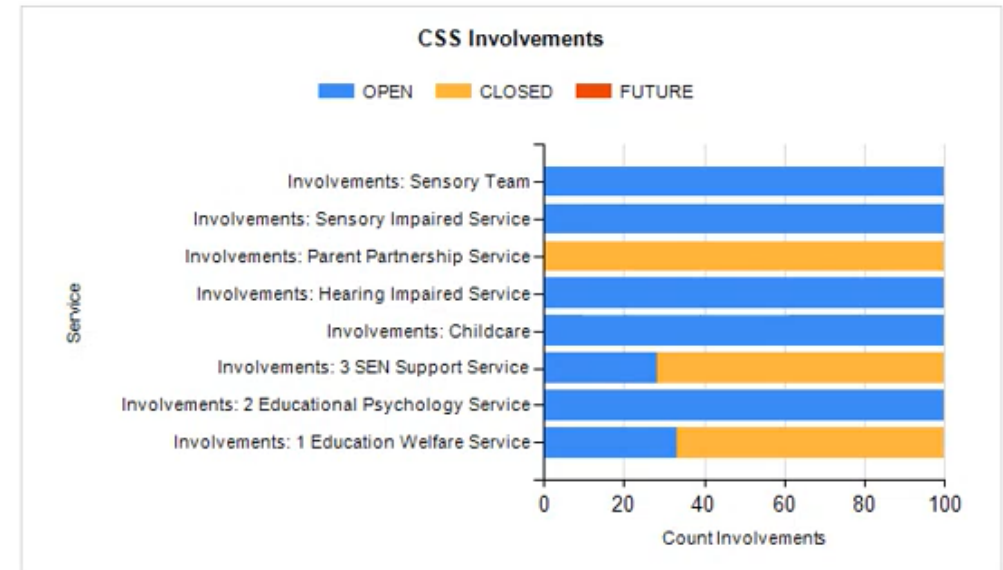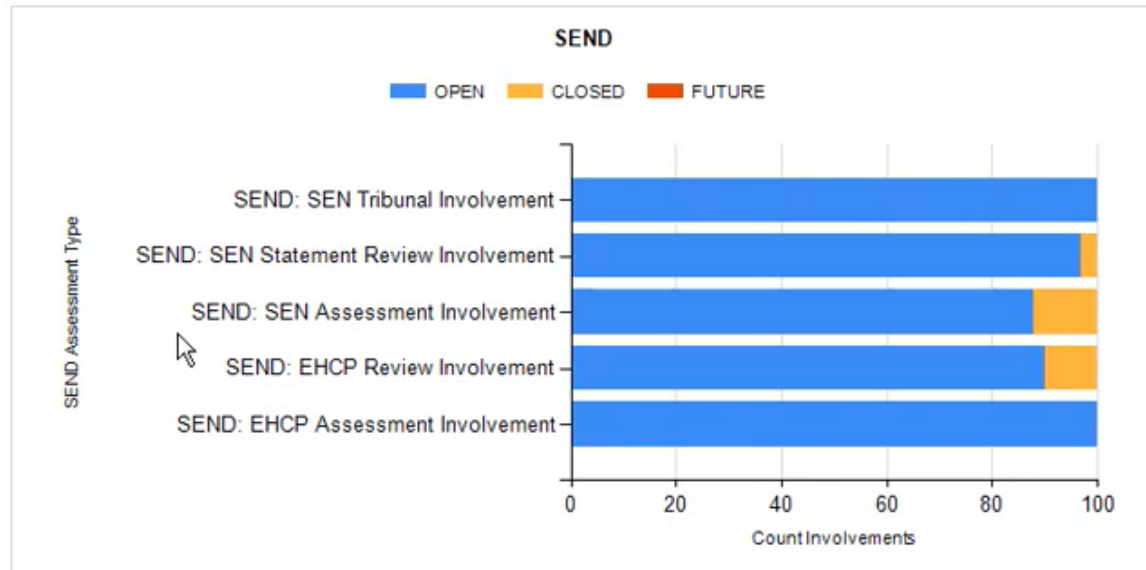
Examples of Insight reports in LAs: SEND progress trackers/FSM lists:

Service Matrix - data as at 08/03/2021

Sections

SEN/EHCP   Involvements   Activities   Admissions   EY Funded   EY Organisation Contacts   EY Staff   EY Enquiries   EY Complaints

Service Matrix: SEN/EHCP Assessments

Assessment Type	Total Records	Current	Closed	Future	Distinct Subjects	Distinct Caseworkers/P rofesionals	D
SEND: EHCP Assessment Involvement	11	11	0	0	11	5	
SEND: EHCP Review Involvement	10	9	1	0	9	4	
SEND: SEN Assessment Involvement	245	215	30	0	207	28	
SEND: SEN Statement Review Involvement	131	127	4	0	104	20	
SEND: SEN Tribunal Involvement	4	4	0	0	4	2	

Key: Current - assessments started before date of report and with no end date
Closed - assessments with end date bofore date of report
Future - assessments with start date later than date of report

FSM Claims (as at 08/03/2021)

Green Abbey School

New Claims In The Last 21 Days

SURNAME	FORENAME	DOB	NCY	FSM ELIGIBILITY START DATE
Walker	Abbey	05/08/1995	99	14/12/2010
Sagoo	Anushka	30/10/1997	17	14/12/2010
Saino	Maria	05/01/1991	99	14/12/2010
Simpson	Aaron	23/06/1995	99	14/12/2010
Singh	Riktash	23/11/1991	99	14/12/2010
Singh	Gita	12/07/1992	99	14/12/2010
Singh	Jasbir	12/12/1987	99	14/12/2010
Singh	Jaswinder	20/01/1992	99	14/12/2010
Spender	Henrietta	21/04/1992	99	14/12/2010
Soler	Daniel	25/04/1994	99	14/12/2010
Thorne	Ellie	22/02/1994	99	14/12/2010
Thorpe	Eliza	01/09/1989	99	14/12/2010
Berwick	Danielle	17/08/1999	16	09/12/2010

Claims Ended In The Last 21 Days or Due to End in the Next Week

SURNAME	FORENAME	DOB	NCY	FSM ELIGIBILITY END DATE

All Current FSM Claims

SURNAME	FORENAME	DOB	NCY	FSM ELIGIBILITY START DATE
Berwick	Danielle	17/08/1999	16	09/12/2010
Sagoo	Anushka	30/10/1997	17	14/12/2010

Build and share dashboards within Insight:

Key benefits of Insight:

- **Enables self service and access to 'real-time' data - removes the need to manually compile and share data with stakeholders.**

- **No additional login for school or settings - uses existing accounts and permissions.**

- **Schools only see their own data.**

- **Reports can be scheduled and exported via email and file-sharing in a range of formats.**

- **Available internally via One Education Client.**

https://onepublications.com/one-education-business-intelligence--reporting/